

FACULTY OF COMMERCE & BUSINESS MANAGEMENT
BBA (Gen) CBCS III-Year (V-Semester) Regular Examinations, Dec-2022/Jan-2023
Organization Development (HR)

Time: 3 Hours

Max Marks: 80

SECTION-A

(5×4=20 Marks)

Answer any Five questions from the following

1. Organization.
2. Define OD.
3. Litwin Model.
4. Six Box Model.
5. Explain Grid OD.
6. Parallel Learning structure.
7. Role Analysis Technique.
8. Team Building.

SECTION-B

(5×12=60 Marks)

Answer all the following questions

9. (a) Explain the process of Organizational Development.
(OR)
(b) What are the Various Values and assumptions influencing Organizational Development?
10. (a) Define general model of planned change? Explain the types of order changes.
(OR)
(b) Explain the Process of Empowering the Team.
11. (a) Explain Various Phases of OD Programmes.
(OR)
(b) Write a note on change Management.
12. (a) Describe the nature of techniques used in Team interventions.
(OR)
(b) Explain Third Party Peace making interventions.
13. (a) Explain the Concept of Total Quality Management.
(OR)
(b) What are the merits and demerits of High Performance work Systems? Explain.